



# PANSKURA BANAMALI COLLEGE

NAAC re-accredited 'A' Grade (2016-2021), DST-FIST (Govt. of India)  
DBT-BOOST (Govt. of West Bengal) sponsored Autonomous College (2018-19 to 2028-29)  
with Research Centre affiliated to Vidyasagar University, West Bengal  
Website : [www.panskurabanamalicollege.org](http://www.panskurabanamalicollege.org) Email – [principal.pbc@gmail.com](mailto:principal.pbc@gmail.com)

## Report on Student Satisfaction Survey (SSS), 2018-19

The institute has implemented an effective Student Satisfaction Survey (SSS) to gather and analyse the student's satisfaction level on academic, infrastructure, and policy changes in the college to determine the overall institutional performance. Students' comments are gathered in a uniform manner. The students get the SSS form through online. The form is designed in academic and non-academic fields following the UGC-NAAC guidelines. The strategy for the upcoming academic year is developed using this feedback, which is then examined to balance institutional interests. Additionally, departmental level student input is gathered to improve the teaching and learning process. Such input is analysed at the departmental meeting taking proper resolution on the basis of the SSS and later on an institutional level. In the event of a complaint, the relevant department inquiries and solve the issue at department. The institution has also completed several infrastructure upgrades to give students larger, better equipped classrooms and meet all essential space requirements. As a result, the appropriate committees continuously assess the infrastructure and learning resources and include recommendations for improving, preserving, and utilizing the physical, academic, and support facilities.

**Principal**  
Principal  
Panskura Banamali College  
(AUTONOMOUS)

